



Buck Knives, Inc.
660 S. Lochsa St.
Post Falls, ID 83854
Attn: Warranty Dept.

Phone: 208-262-0500 x2
Toll Free: 800-326-2825 x2
warranty@buckknives.com

Knife Repair Form

PLEASE PRINT LEGIBLY

Name: _____

Address: _____

City: _____ State: _____ Zip code: _____

Country: _____

Telephone Number: (Mobile) _____ (Home) _____

*E-Mail Address: _____

***Please include an email to receive notification updates when your repair has been entered into our system and the tracking information once the package has shipped from our facility.**

Model Description of Repair	Repair Work Requested
1. Knife Model #	
2. Knife Model #	
3. Knife Model #	

THREE SERVICES OFFERED THROUGH WARRANTY DEPARTMENT

- \$10.00 FOR A RE-BLADE IF NOT FOUND TO BE A MANUFACTURE DEFECT. *INCLUDES SPA TREATMENT
- \$15.00 FOR ALL OTHER STEEL BLADE REPLACEMENTS (S30V, ECT.) *INCLUDES SPA TREATMENT
- \$6.95 SPA (SHARPEN/POLISH/ADJUST) TREATMENT (We cannot refurbish the bead blast finish)

~PAYMENT CAN BE MADE BY MAILING CHECK/MONEY ORDER OR CALL 800-326-2825 X2 WITH ORDER NUMBER ONCE YOU HAVE BEEN NOTIFIED BY EMAIL YOUR REPAIR HAS STARTED~

THE BUCK FOREVER WARRANTY

We warranty each and every Buck knife to be free of defects in material and workmanship for the life of the knife, and we will repair or replace with a new Buck knife, at our option, any Buck knife that is defective. Buck Knives does not warrant its products against normal wear, misuse, or product modifications. Buck Knives are not intended to be used as hammers, chisels, pry bars or screwdrivers.

If your knife was damaged due to misuse, our repair department can analyze the damage and repair it for a reasonable fee. If the knife is unable to be repaired, we will extend a one- time courtesy offer, allowing you the option to purchase a new knife for 50% off of our MSRP price listed on the website, excluding any custom knives or web specials.

SENDING YOUR KNIFE IN FOR SERVICE

You're welcome to send your knife by any shipping method that is most convenient for you. However, if you choose to send your product through the U.S. Postal Service, we do recommend you attain delivery confirmation and/or package tracking. This will help provide assurance to you that your package has arrived to our facility.

Please follow all instructions below for sending your knife in for evaluation/service:

Step #1- Prepare your knife for shipment. The original product is required to fulfil a warranty claim.

Note: For the safety of our technicians, please clean way any dirt or debris such as blood or animal matter from your knife. Any knife received in this condition will be returned with no work done.

Step #2- Package your knife securely in a shipping box. Be sure the knife cannot move or shift while inside the package and that there are no loose blades that will fall out and harm a technician. You do not need to include your original box or your receipt.

Please ship fixed blade knife in the sheath.

DO NOT ship your knife in its original packaging (it will not be returned), a padded envelope, a regular paper envelope, or use popcorn foam.

Buck Knives is not responsible for lost or stolen knives during the shipping process.

Step #3- Please print this Warranty Repair Form to include with your knife shipment. This form must be filled out completely and in detail to ensure the correct repairs are made.

How to Pay: Mail check or money order payable to Buck Knives, INC. in with your knife and repair form or call in with your credit card information when you that the email that we have started processing your knife.

Step #4 – Send your package to:

**Buck Knives Inc.
Attention: Warranty
660 S. Lochsa Street
Post Falls, ID 83854**

If you have any questions regarding warranty, please contact us at warranty@buckknives.com or by calling 1(800) 326-2825 ext.2

WARRANTY FAQ'S

When will I receive my product back?

Turnaround time is:

6-8 weeks – This will fluctuate throughout the year dependent on the number of packages received at any given time. We are dedicated to reducing this turnaround time.

Note: if you are contacting us for status, please have your tracking number available to help us trace your package.

Will Buck Knives pay the shipping to have my knife sent to their facility?

Buck will not pay for the freight costs to our facility. However, Buck will pay for all return expenses to your residence or business for warranty services.

Can I send my Buck Knife to the factory to have it sharpened?

Buck Knives does provide a SPA service (sharpen, polish, adjust) for only Buck branded knives which will put the factory edge back on your knives and give it a basic polish. The charge for this service is \$6.95 per knife and includes shipping your knife back to you once done. We cannot refurbish a bead blast finished blade.

I broke a blade or have sharpened it so much it is unusable: can you replace the blade for me?

Buck Knives can replace a blade not covered under our warranty for a \$10.00 free per knife.

I broke a blade and would like to replace the part myself, can you send me the part I need or can I get it from a Buck retailer?

For liability reasons, we do not sell or send individual blades, parts or anything that would require disassembly of the product, through the mail. Our products are designed to be disassembled by our factory-trained personnel only. Attempting to disassemble your Buck product yourself could result in lost components, compromise the knife's functionality, and void the warranty

Buck Knives can replace most folding knife blades not covered under warranty for the following costs per knife. (S.P.A. treatment included in pricing below)

420HC blade replacement - \$10.00USD

All other steels blade replacement (S30V, etc.) - \$15.00 USD

Note: Blade replacement will be for the same type of steel only.

110 and 112 Autos cannot receive blade changes – Discounts for a new replacement off MSRP

Fixed Blade Knives – Discount for a new replacement off of MSRP

Imported knives that cannot be repaired - \$10.00 USD

I lost my belt clip, the screws, or it is bent. Can I get replacements?

Please send an email to warranty@buckknives.com with your name, address, phone, and the 3 digit number on the blade and we will send replacements out to you if one is available. Belt clip/screws are not available on most imported models; the knife will need to be sent in for evaluation or replacement. For Domestic customers, there is a \$5.00 charge for shipping and handling.

NOTE: International Customers will be charged actual shipping.

My blade coating or handle coating is chipped or worn, is this covered under warranty?

Coatings will naturally wear or chip with use and are not covered under our warranty.